



Statement of Satisfactory Tenancy

A reference for tenants leaving social housing

A good tenancy reference from a reputable landlord is a real advantage for tenants who are trying to move house. A Statement of Satisfactory Tenancy from a social housing provider will be especially useful as a reference for tenants moving out of social housing into private rental housing.

Who can get a Statement of Satisfactory Tenancy?

Social housing tenants with a good tenancy record who are looking to move into private rental housing can ask their social housing provider for a Statement of Satisfactory Tenancy.

What does a Statement of Satisfactory Tenancy cover?

The Statement of Satisfactory Tenancy is a written tenancy reference from the social housing provider. It answers the three main questions that landlords want to know when they are choosing a new tenant. These are:

- Have they paid their rent? (current rent payment situation or rent payment history)
- Have they caused damage to the property? (current or previous damages to the tenanted property)
- Has their behaviour been acceptable? (tenant's behaviour in the property or complaints against the tenant).

The decision to give a Statement of Satisfactory Tenancy is up to the social housing provider.

Find out more

Call Work and Income on 0800 559 009
or Senior Services on 0800 552 002

If you're a Youth Service client,
contact your Youth Service provider.