



Moving Assistance

Help with the cost of moving house

When people need to move, the one-off costs of moving house can be a major barrier.

Moving Assistance helps with the cost of moving household furniture, appliances, and personal effects. It has to be paid back, but this can be done in installments.

Who can get help with moving costs?

Moving Assistance is available to people who would be able to get into and stay in private housing with the right support, or are moving between social housing properties to a house that is more suitable for their needs. They must meet:

- residency qualifications, and
- specific income and asset limits.

What can Moving Assistance be used for?

Moving Assistance can be used for costs such as:

- trailer, van or truck hire
- petrol
- moving companies (for people unable to physically help with the move – for example, because of age, illness or disability).

Moving Assistance cannot be used for:

- personal moving costs, such as airfares
- moving overseas.

People getting a benefit with work obligations or other people of working age can't be paid Moving Assistance to move to a place where there are few job opportunities (unless they can show that they have a job there or can continue to meet their work obligations.)

How much is the assistance?

People can apply for help with costs up to \$1,500 in total. Quotes or proof of the moving costs will need to be shown before payment can be approved.

What other conditions apply?

Moving Assistance grants can't be more than \$1,500 in a 12-month period.

Find out more

Call Work and Income on 0800 559 009
or Senior Services on 0800 552 002

If you're a Youth Service client,
contact your Youth Service provider.