



Letting fees assistance

Help for people who need to use a rental agency

Sometimes people will need to use a rental agency which charges a letting fee to get a private rental property. Letting fees assistance is for people who can only get private rental housing through an agency and are having trouble paying the letting fee. People don't need to be receiving a benefit or pension to apply for this assistance.

Who can get letting fees assistance?

Letting fees assistance is decided on:

- each person's specific situation and need
- whether or not the person could get into private rental housing without using a rental agency.

The person must show that they need to use a rental agency. They must also show that a letting fee is being charged, and how much that fee is.

They must:

- be able to find and remain in private rental housing with the right support
- not be eligible for any other help with letting fees
- be moving into a rental property that requires a letting fee
- be entering into a tenancy agreement under the Residential Tenancies Act 1986.
- meet specific income and asset limits.

How much is the assistance?

People can apply for letting fees assistance up to the cost of one week's rent, plus GST.

What other conditions apply?

Letting fees assistance can only be paid once during a 12-month period. It won't need to be paid back.

Find out more

Work and Income **0800 559 009**

Senior Services **0800 552 002**

Youth Service Contact your Youth Service provider.